

## BUILDING BRAND PERSONALITY

Your brand's personality is more than just a logo or a tagline — it's the voice, tone, and values that set you apart from competitors and allow you to connect with your audience. Building a distinct personality can build trust and foster customer loyalty. Here's how you can start developing a brand personality that resonates:

## **Define Your Core Values**

Your brand's personality should reflect your company's core values and mission. Are you a family-owned business that values tradition and community? Or are you a tech-savvy startup focused on innovation and disruption? Clarify what your business stands for and ensure these values are communicated through every customer touchpoint. By showcasing what you stand for, you'll attract customers who align with your principles and create a deeper, more emotional bond.

#### Craft a Consistent Voice

Consistency is the key to building a recognizable brand personality. Your tone and messaging should be cohesive throughout your website copy, social media posts, and ads. Decide on a brand voice that best suits your business. An established business may want to exuberate confidence and sophistication, while a younger business may focus on excitement and charm to attract new customers. A consistent voice will make your brand more memorable and help build trust with your audience.

# Speak Your Audience's Language

Before crafting a brand personality, you must understand who you're trying to reach. Are your customers looking for reliability and trust, or do they value innovation and creativity? Research your target audience's preferences, behaviors, and values. Tailor your message and tone to align with their expectations, and it'll help you build a more authentic connection. Speak their language, whether professional and polished or laid-back and conversational and ensure it reflects in your brand voice.

Building a brand personality is an ongoing process that requires authenticity, consistency, and a deep understanding of your audience. For small and midsize businesses, developing a brand that reflects your values and resonates with your community is a powerful tool for standing out in a crowded marketplace.

### **TESTIMONIALS:**

"Communication, courtesy, and creativity! The BVM team works great together and are a great addition to the communities they serve!"

- Advertiser

"It was great working with this kind and organized team! Our family loves [our local magazine]."

- Reader



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